

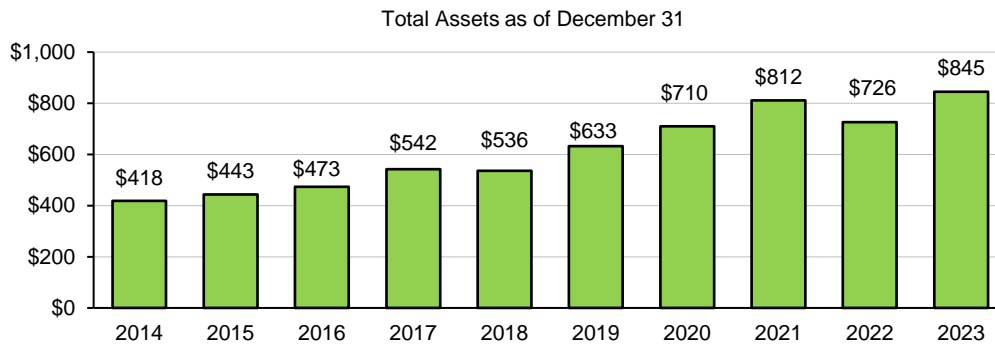
Thrift Savings Fund Statistics

September 2024

Highlights

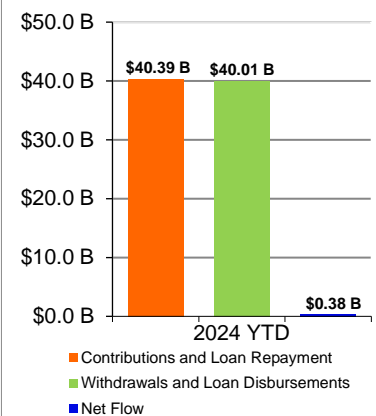
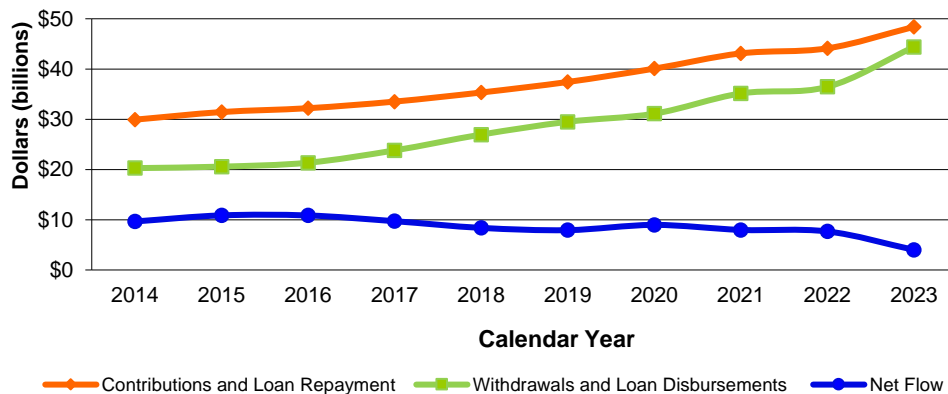
The FERS full matching rate hit 88.1% in September, the first time it has ever been above 88%. The BRS Active Duty full matching rate also hit a new high of 87.9%. After seeing seasonal increases in loans and hardships withdrawals over the summer, both were lower in September. More than 4,300 participants rolled over qualified money into the TSP in September, nine percent more the same month one year ago. Year over year, rollover-ins to the TSP are up 44%. And earlier this month, we issued more than 7 million quarterly statements electronically inside My Account.

Thrift Savings Fund Assets (billions)



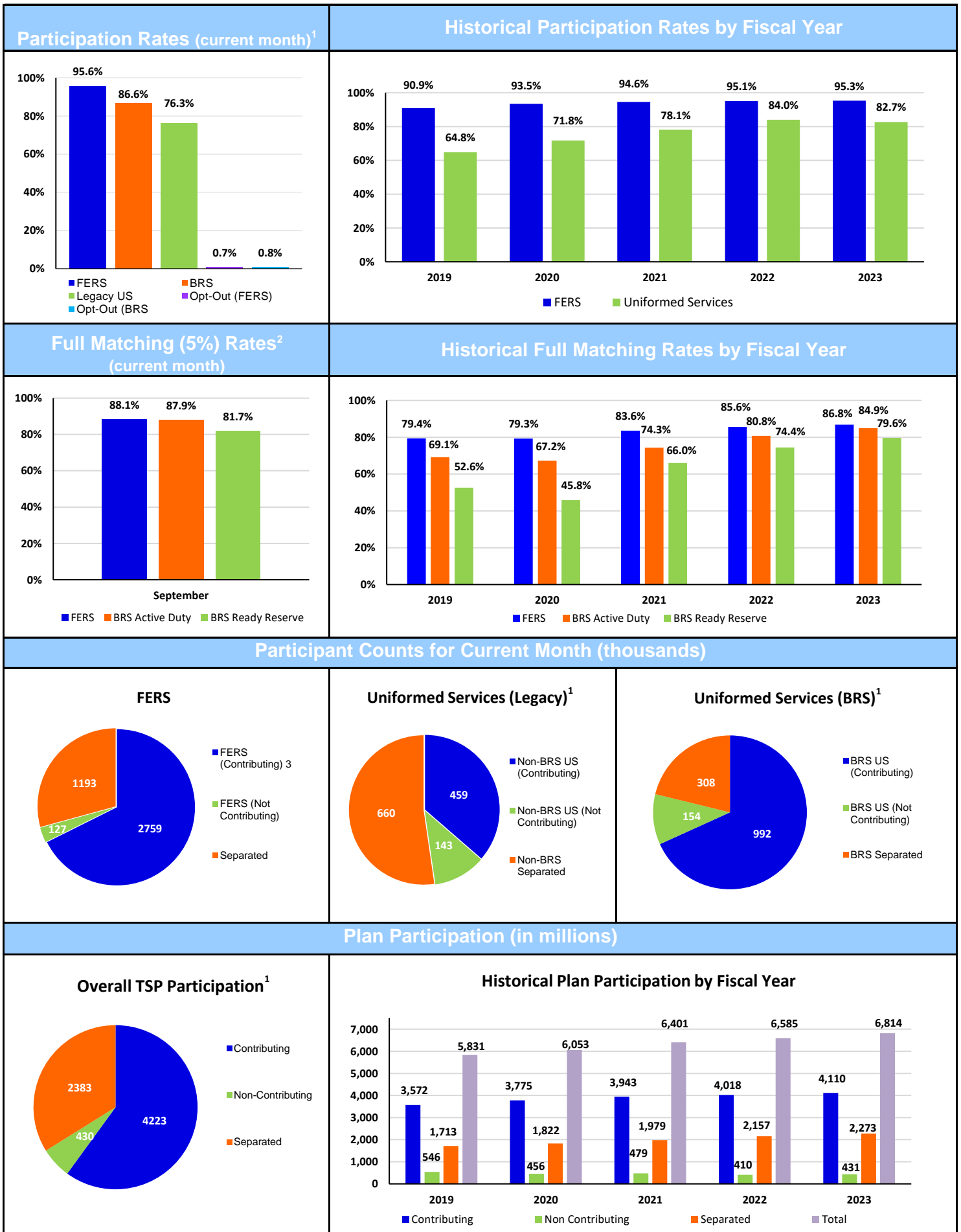
	Total Assets	Roth Assets
Sept	\$954	\$68
August	\$941	\$67
July	\$927	\$65

Cash Flow Attributes



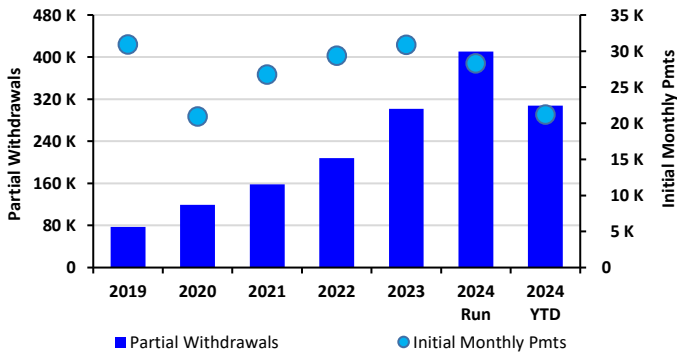
Total Accounts and Average Balance (current month)

	Total Number of Accounts	Average Balance	Total Number of Roth Accounts	Average Roth Balance
FERS	4,152,139	\$193,648	1,099,340	\$31,786
US - Legacy	1,261,808	\$51,625	668,838	\$30,332
BRS Participants	1,454,273	\$16,674	886,721	\$14,264
CSRS	240,500	\$219,534	9,138	\$39,623
Beneficiary Participants	43,646	\$165,319	3,334	\$21,899
Total	7,152,366	\$133,418	2,667,371	\$25,584

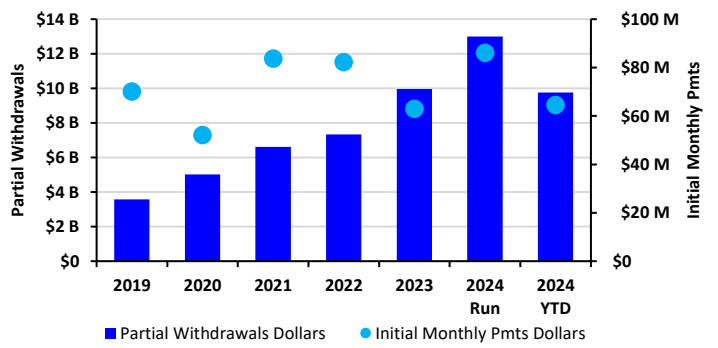


Post-Separation Withdrawal Activity

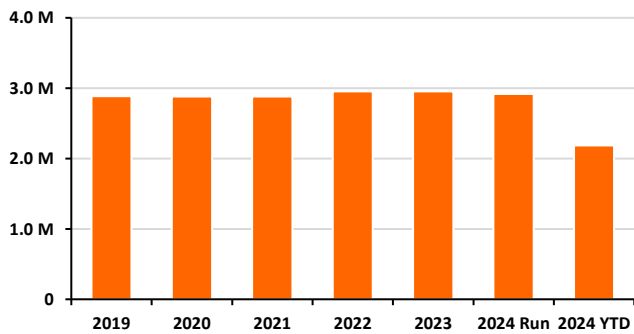
**Post-Separation Withdrawals Transactions
(Partial Withdrawals & Initial Monthly Pmts)**



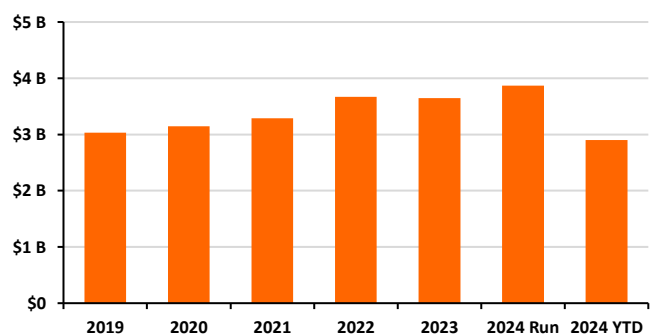
**Post-Separation Withdrawals Dollars
(Partial Withdrawals & Initial Monthly Pmts)**



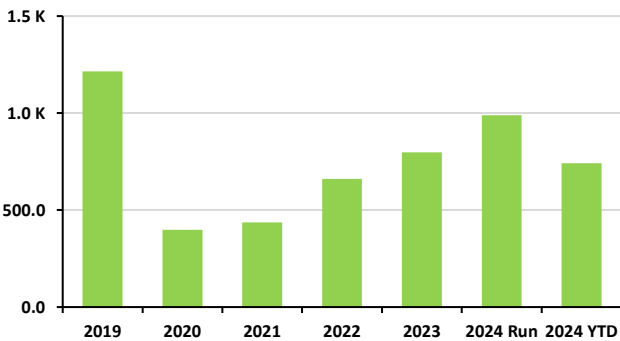
**Post-Separation Withdrawals Transactions
(Ongoing Monthly Pmts)**



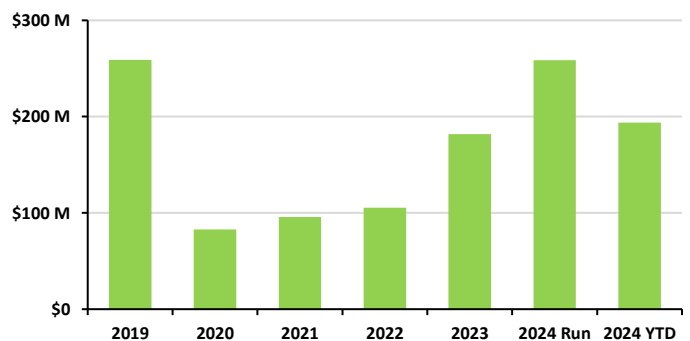
**Post-Separation Withdrawals Dollars
(Ongoing Monthly Pmts)**



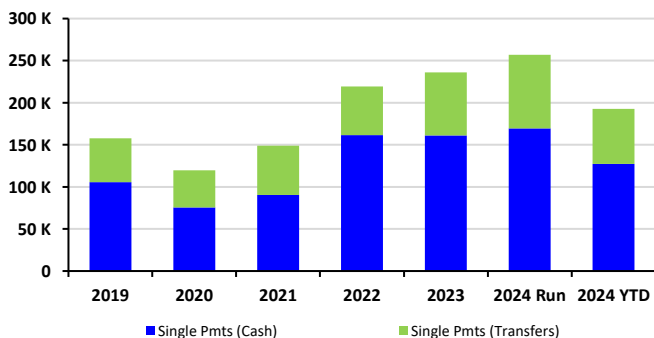
Post-Separation Annuity Transactions



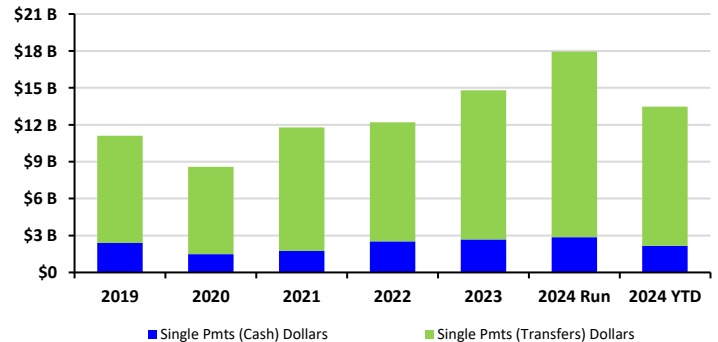
Post-Separation Annuity Payments



**Post-Separation Withdrawals Transactions
Total Distributions (Cash & Transfers) ⁴**

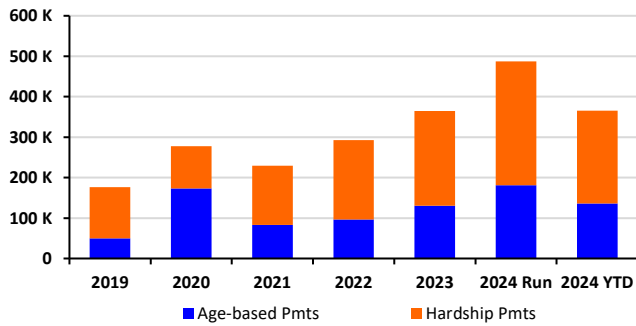


**Post-Separation Withdrawals Dollars
Total Distributions (Cash & Transfers)**

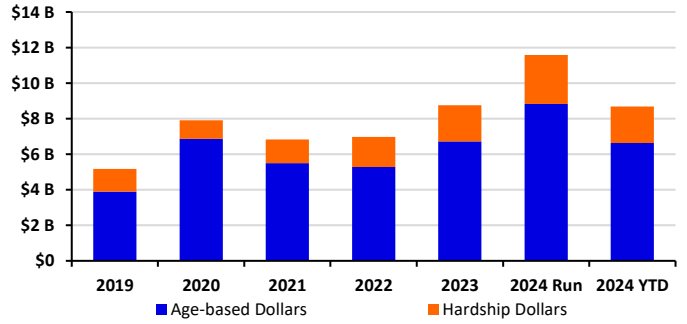


In-Service Withdrawal Activity

Age-Based & Hardship Transactions

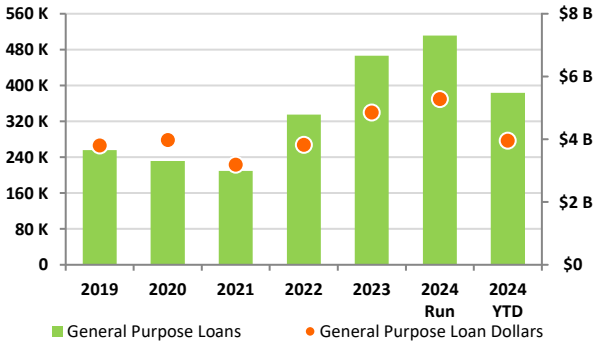


Age-Based & Hardship Dollars

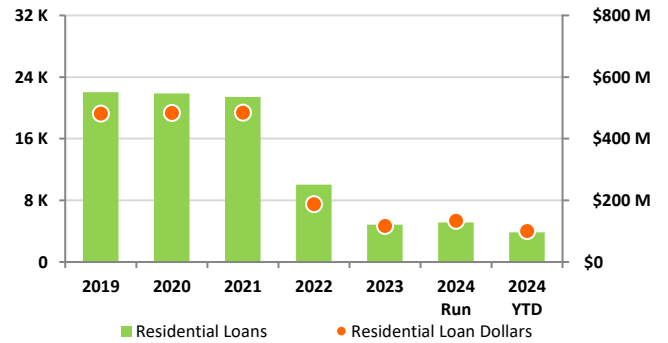


Loan Activity

General Purpose Loans

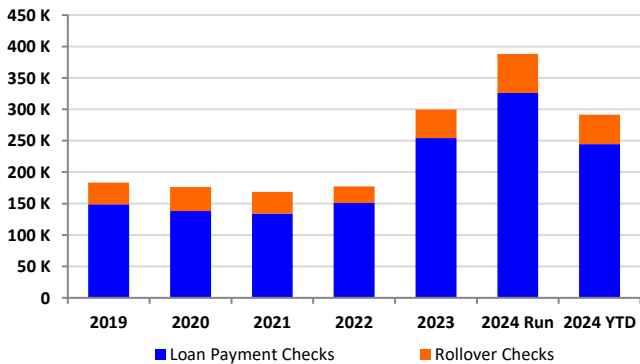


Residential Loans

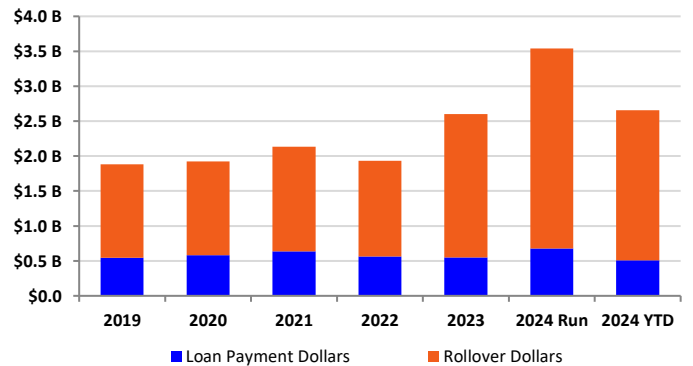


Other Activity

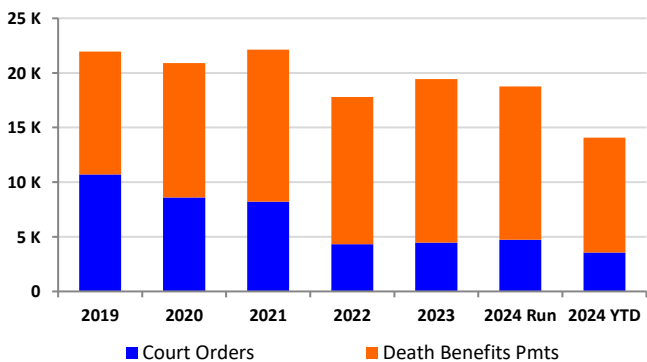
Participant-Submitted Check Transactions



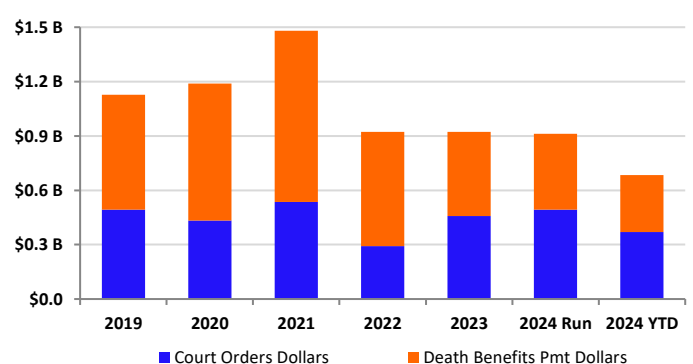
Participant-Submitted Checks Dollars



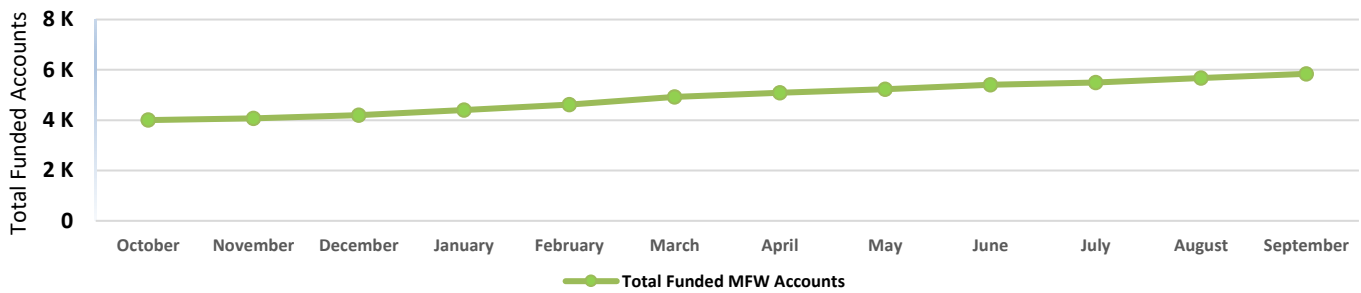
Legal Processing Transactions



Legal Processing Dollars

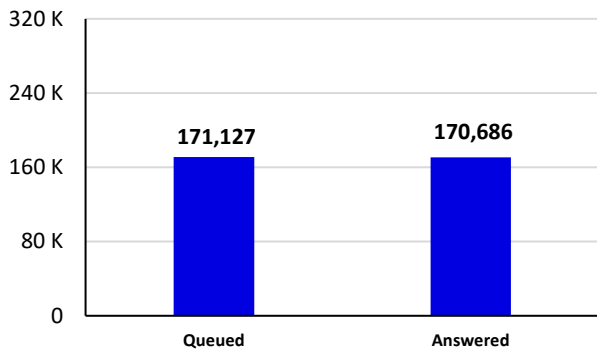


Mutual Fund Window

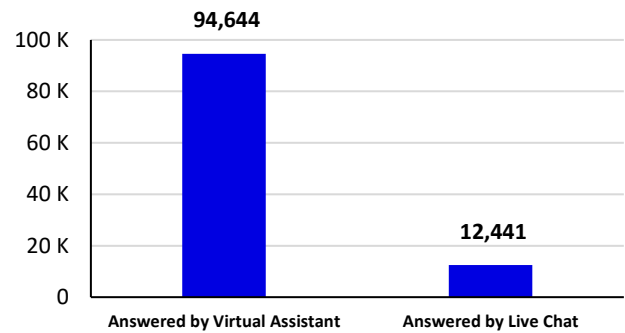


Human Interaction and Complex Service Channels (current month)

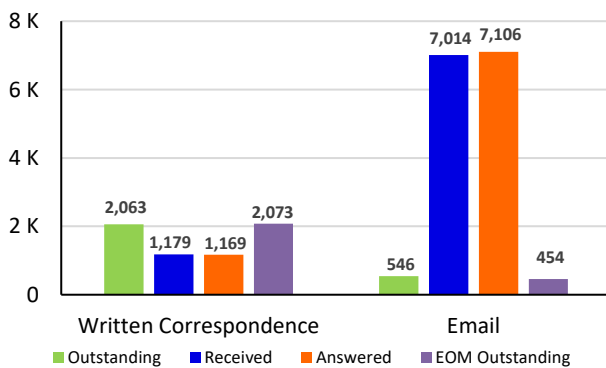
Calls



AVA / Live Chat

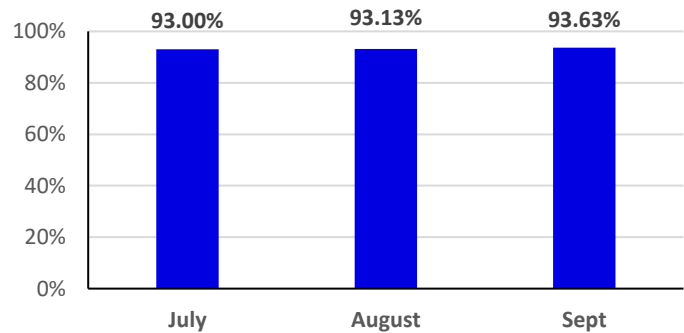


Written Correspondence and Email



Participation Satisfaction Score ⁵

(Three-month lookback)



1. Counts of total contributing participants are dependent on posting dates of agency payrolls.
2. Does not include payroll corrections which may impact full match percentages.
3. This number does not include those with Agency 1% Contributions only and making no employee (Roth/Traditional) contribution of their own.
4. Participants may elect to transfer all or part of their single payments. If only a portion is transferred, each portion (cash and transfer) is counted separately.
5. The participation satisfaction score takes into account phone calls, web, email, and chat.